



Paragliding
Belgie  **Holland**

Terms and conditions

AA Paragliding Holland & Belgie

1. These cancellation and delivery conditions apply to all services, goods or materials supplied by AA Paragliding Holland and / or Paragliding Belgium (hereinafter Paragliding Holland and / or PaHo) in the broadest sense of the word. Wherever the word "course" is written, "trip" can also be read unless explicitly stated otherwise. Wherever the word "student" is written, "participant" can also be read unless explicitly stated otherwise.
2. After submitting the signed registration form, or booking a course online through the Pilot Zone, the booking is final. A few days before the start of the course, the weather forecasts will be studied by PaHo. Based on that, PaHo decides whether a course will go ahead or not. If the prognoses are too bad for the course in question, Paragliding Holland reserves the right to cancel the course. Participants will in that case receive their money back, minus any non-refundable costs (for example, but not exclusively insurance or car rental, see also point 6).
3. The course fee must be paid 6 weeks before the start of the course. If registration takes place within this period, the course fee must be paid immediately upon registration. Participation in our courses is only possible if the full course fee has been paid in advance.
4. When paying by bank, all costs related to the payment are for the customer.
5. Cancelling a course:
 - a. Cancellation requests must be made by written notice (e-mail is also accepted) to Paragliding Holland.
 - b. If canceled more than 6 weeks before the start date, € 50 administration / registration costs will be charged. The cancellation is only processed after the payment of this fee. If these cancellation costs have not yet been paid less than 6 weeks before the start of the course, the organization reserves the right to claim the entire course amount in accordance with our cancellation conditions.
 - c. In case of cancellation less than 6 weeks before the start of the course, the participant owes the full course fee (guidance costs and costs of rented materials). If the travel insurance has not yet been taken out and / or the starting fee has not yet been paid, the student can request a refund by sending an e-mail to our office.
 - d. Relocation at the student's request within 6 weeks before the start date is treated as a cancellation within 6 weeks before the start date in accordance with the provisions of paragraph 5c, unless the student suggests another student to take his or her place and the course fee had been paid in full already.
 - e. In the case of relocation as stated in 5d, more than 6 weeks before the commencement date, no costs are due.
6. Cancellation of reserved airline tickets, hotels, rental cars and other facilities that are part of the paragliding course is not possible (PaHo cannot recover these costs either). This means that in case of cancellation of the course by PaHo (as described in point 2), the remaining costs (for example, but not exclusively airline ticket, hotel costs) are / will remain for the student.
7. No refund will be given in the event of early termination of the course.
8. Bookings for mountain courses and winch courses / flights are not transferable, except within the frameworks and procedures of what is mentioned under point 5.
9. The flights of the basic towing course are valid for a maximum of 2 years from the start date of the course. The entitlement to these flights expires after 2 years. The ground training that is part of the basic towing course is valid for 1 year. If after 1 year the participant has to follow a ground training again, the ground training rate as published on our website applies.
10. In the event of cancellation of the reserved tandem flights (also by PaHo due to, for example, bad weather) no money will be returned; the reserved tandem flights and tandem vouchers are transferable. The validity of tandem vouchers is stated on the voucher itself.
11. If it appears that minor changes to the data stated in a brochure or on this website are necessary or desirable, Paragliding Holland may change these data at its own discretion. The aforementioned changes will be communicated to the students as soon as possible via the website and PaHo Newsletter sent by e-mail.
12. All prices and dates subject to change.
13. All goods delivered by Paragliding Holland remain the property of Paragliding Holland until the entire purchase amount has been paid.

14. Complaints must be brought to the attention of Paragliding Holland within 14 days after delivery of the goods on pain of inadmissibility. Complaints with regard to defects that by their nature cannot be observed within the stipulated period of 14 days must be submitted immediately after the buyer has become aware of the defect or defects, but never later than one month after delivery. A complaint can never be made if the goods delivered to the buyer have undergone processing, have been used, have become dirty or have been damaged. This insofar as it falls outside the normal warranty conditions of the manufacturer.
15. The student / tandem customer declares to be aware that paragliding is a risk sport and can lead to accidents, even if practiced under ideal circumstances. In aviation, flight errors, structural errors or poor conditions can result in accidents, even fatal ones.
16. The student / tandem customer declares to be aware that liability risks of the paragliding sport are not insurable and furthermore declares that he / she will never hold Paragliding Holland (PaHo) or any of its employees liable for the consequences of an accident during the paragliding course or tandemflight.
17. The student is obliged to ensure that the flying equipment he / she uses meets the flight safety requirements set by the KNVvL. Similarly, whether the (auxiliary) instructors accompanying him / her meet the requirements of the KNVvL and whether they are present for guiding his / her flight. If one of these requirements is not met, the student must refrain from starting with a paraglider (for all details see the prevailing regulations on the KNVvL website: <http://www.knvv.nl/afdelingen/schermvliegen>).
18. During our courses all students flying on equipment from Paragliding Holland are insured for third party liability up to a maximum of € 1,136.000 per event, if and insofar as their liability is not insured elsewhere. Students who have their own equipment need to have their own third party liability insurance.
19. If the flight equipment is rented from Paragliding Holland, the renter is responsible for damage or theft of the equipment up to a maximum of € 4000.
20. If the flight equipment is damaged because the renter / student fails to follow instructions from the Paragliding Holland instruction team, then the renter / student is liable for the damage that has occurred.
21. Paragliding Holland is not liable for damage resulting from the use of any article or service supplied by PaHo. By following a course or purchasing and using any item or service, the buyer / user accepts full responsibility.
22. The student indemnifies Paragliding Holland against claims from third parties.
23. Good health is required for practicing paragliding. Every student must complete and sign a personal medical statement that is printed in our PaHo flight logbook. This medical statement must be valid at all times.
24. A student is entitled to our customer discount if he / she has purchased a new, complete flight set from Paragliding Holland. A flight set is understood to include at least: paraglider, harness and emergency parachute. The customer discount for courses applies as long as the customer participates in our courses with this flight set. When a part of this flight set is sold (for example, paraglider), the customer discount is canceled.
25. It may happen that you as a student will drive the PaHo bus. This can also concern a rented bus. We would like to draw your attention to the fact that the bus only has third party liability insurance. Damage to the bus, the contents or the passengers caused by you are not covered by our insurance and can thus be claimed upon you. Any fines are also at the expense of the driver.
26. Disputes under this agreement will be submitted to the competent court.
27. Dutch law will apply to this agreement at all times.